# Barista

Job Description

We are currently seeking an experienced and customer-oriented Barista to join our coffee shop team. You will be responsible for preparing and serving high-quality coffee beverages, resolving customer complaints in a respectful manner, maintaining the cleanliness of the work area, and restocking supplies as needed. Additionally, you will inform customers about our products and handle cash & credit card payments. The successful candidate should have excellent interpersonal and multitasking skills, have a passion for coffee, and display excellent customer service skills.

Job Requirements

* Prepare and serve hot and cold beverages such as cappuccino, espresso drinks, lattes, teas, etc.
* Follow all recipes accurately to ensure consistency in the quality of each product
* Inform customers about our products’ ingredients or potential allergens
* Respond to customer complaints in a polite and timely manner
* Ensure exceptional customer service at all times
* Comply with health and safety regulations at all times
* Maintain cleanliness of work area throughout shift
* Responsible for cash handling duties such as taking money from customers
* Restock supplies when needed
* Update product knowledge on a regular basis
* Adhere to company policies regarding dress code, attendance etc.
* Other duties as assigned by manager

Skills and Qualifications

* Previous experience working as a barista is preferred
* Knowledge of various coffee brewing methods
* High energy level with strong communication skills
* Ability to stand for long periods of time
* Ability to lift up to 30 lbs (13kg)
* Good problem-solving skills
* Exceptional customer service skills
* Attention to detail
* Positive attitude